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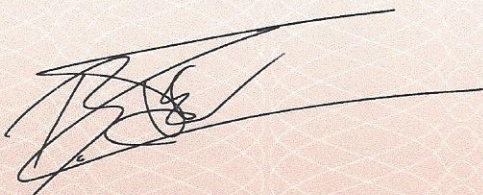
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This is to certify that
Walter Mühlbacher

Has achieved the
**ITIL® Foundation Certificate
in IT Service Management**

Effective from
14 August 2014

Registration number
5121544.20304490



drs. Bernd W.E. Taselaar
Chief Executive Officer

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